

SMART FRONT END SERVICES

Smart Front End is a unique package of pre-adjudication technology products and services which markedly enhances auto-adjudication rates. Designed to be customized based on need, our Smart Front End services can be utilized individually, in any combination or in total.

Key Benefits:

- + Increases customer productivity
- + Allows for real-time monitoring
- + Controls document flow and activity

Features:

• Document Receipt

Provides functionality for complete customized mailroom services, imaging and EDI.

• Document Control

Provides a real time workflow monitor to control all document processing which includes customer-defined triggers to maintain client-defined objectives.

• Data Conversion

Delivers OCR and manual conversion through proprietary systems that can be custom configured based on client specifications.

• Data Validation

Addresses coverage eligibility, postal standardization, SIC and client-defined data fields.

• Claims Matching

Provides a robust matching platform for network routing and claims pricing.

• Claims Edits

Utilizes complex medical rules-based technology, increasing auto-adjudication rates and benefit savings, as well as improving workflow efficiency.

• Claims Routing

Provides a flexible platform for transmitting claims to networks and other client-defined destinations.

• Claims Pricing

Offers a configurable Healthaxis claim-pricing engine that reduces cost and turnaround time.

*For optimum performance combine Smart Front End with Provider Management.